

TERMS & CONDITIONS

Reservations & Payments: Reservation form must be accompanied by a deposit in the amount of \$500.00 USD per person (payments must be made by check or Money Order to Project Por Amor). Deposit payment is due no later than 120 days before travel. Final Payment is due no later than 70 days prior to departure from the US and any balance received thereafter will be charged a 5% late fee. Any pre- and post- trip arrangements not finalized by 75 days before travel may result in an additional service fee. It is our policy to hold travel documents until full payment is received.

Escrow Protection: Project Por Amor (hereafter called PPA) and the Institute for the Art of Olfaction (hereby called IAO) deposits all of your payments directly into our separate client trust account. This means that such funds will be maintained separate and apart from our operating funds until approximately 75 days prior to departure (or at any time a payment is needed for your trip) when we are required to pay for all the costs of your trip.

Cancellations/Refunds: Written cancellation received by Project Por Amor no later than 90 days before departure, will result in a full refund less an administrative fee of \$200 per person. In the event of later cancellation by the participant, NO REFUND will be made. NO REFUND will be made for any part of this program in which you choose not to participate. IAO and PPA reserve the right to cancel this program at any time prior to departure if it is deemed necessary, or if registration numbers prove insufficient by 60 days before the program, and if cancelled a full refund will be made to those persons registered at that time.

Included: All services as detailed in this proposal/quote. **Not Included:** Airfare, passport fees; baggage fees; items of a personal nature, such as valet/laundry, phone/fax communications; items not on the regular menus; expenses of hotels, meals, guides, buses, cars, railroad, boats, etc., for sightseeing not included in the itinerary; trip insurance; any other items not specifically included; after-tour gratuities to guide and motorcoach driver.

Comprehensive Travel Protection Plan: PPA makes available to you a comprehensive travel protection plan upon request and is administered by a third party. Your travel protection plan which includes trip cancellation and trip interruption coverage, as well as trip delay, baggage coverage and delay, accident & sickness medical expenses, emergency evacuation, are recommended. This is an optional service to each traveler to be paid directly to the travel protection provider.

Accommodation Prices: All prices provided are per person based on various room and bathroom sharing options. Triple room reductions will be provided, where applicable. All prices are based on rates as known at the time a reservation is accepted by PPA and expected to be in effect at the time of the commencement of services. These rates are subject to increase without notice if such rates change prior to the commencement of services. **Substitution:** Cuba is currently undergoing an unprecedented expansion of demand on its tourism facilities. Cuba is a country with a weak infrastructure and accommodations are subject to substitution if conditions change. Although we cannot categorically insure that every accommodation will be available during our trip, we will work diligently to keep the service selections intact and/or insure that any substitutes will be in the same category. **Room Occupancy:** PPA and IAO will make every effort to accommodate your single or double room or suite request. However, room occupancy is based on availability and you will be charged for the actual room arrangement you get during the actual trip to Cuba. **Room Conditions:** PPA and IAO will work with the service provider to make every effort to insure that your room is acceptable by US Standards. However, we cannot be responsible for conditions that are occasionally caused by Cuba's infrastructure breakdowns.

Optional Activities: Optional activities furnished by independent suppliers not affiliated with PPA and IAO carry with them various inherent risks which can cause serious personal injury. Although precautions are taken by suppliers to guard against such dangers, your safety cannot be guaranteed. Should you elect to participate in such activities while on this program, you must understand that participation will be at your own risk and PPA and IAO can assume no responsibility for your safety.

Responsibility: PPA and IAO serve only to assist in making necessary travel arrangements, cultural and educational programming, and event production for its participating members, and in no way represents, or acts as agent for, transportation carriers, hotels, and other suppliers of services connected with this program. Therefore, PPA and IAO are not liable for any injury, damage, loss, accident, delay or other irregularity which may be caused by the defect of any vehicle or the negligence or default of any company or person engaged in performing any of the services involved. Additionally, responsibility is not accepted for losses or expenses due to sickness, weather, strike, hostilities, wars, natural disasters or other such causes. All services and accommodations are subject to the laws of the country in which they are provided. PPA and IAO do not accept liability for any airline cancellation or delay incurred by the purchase of an airline ticket. Baggage and personal effects are the sole responsibility of the owners at all times. PPA and IAO reserve the right to make changes in the published itineraries whenever, in its sole judgment, conditions so warrant, or if they deem it necessary for the comfort, convenience or safety of the tour participants. PPA and IAO also reserve the right to decline to accept any person as a participant in the program, or to require any participant to withdraw from the tour at any time, when such an action is determined by the appropriate PPA and IAO staff representative to be in the best interests of the health, safety, and general welfare of the tour group, or of the individual participant.

Cuba Travel License: Travel to Cuba is authorized by the U.S. Treasury Department's Office of Foreign Assets Control through The Cuban Assets Control Regulations, 31 C.F.R. Part 515.560(c) (the "Regulations"). Under the auspices of PPA, participants will engage in travel-related transactions involving Cuba as set forth by the Cuban Assets Control Regulations and other transactions directly incident to the types of full-time people-to-people educational exchange, professional research, and public performance activities organized during the visit. Each American Citizen or Resident is individually responsible in complying with the license program. It is the intention of PPA and IAO to insure that the licensed program is followed and all participants abide by the official program. All travelers are responsible for maintaining records of their trip activities and Cuba-related transactions for at least five years after returning to the U.S. Acceptance of the responsibilities and commitment to this program is signaled by signing these documents and paying for your travel transaction.

Compliance with United States & Cuban Laws: By Paying the deposit for this trip the participant warrants that he or she has read and understood the United States Treasury Department's travel restrictions for Cuba which can be found in www.treasury.gov/OFAC and qualify for a General License to travel to Cuba. By paying their deposit and other invoices for this trip participant certifies that they will fully participate in the full-time activities pursuant to the license requirements as listed in the program itinerary. Participant also certifies that they will abide with all applicable laws for foreign visitors in the Republic of Cuba. Failure to comply with U.S. and Cuban law will result in immediate expulsion from the program.

Cuban American Participants: Acknowledge that their Cuban visa, passport and any other required documents are in place and up-to-date. Please call PPA office if any questions.

Traveler's Representations: Acceptance of the Confirmation/Invoice covering this trip and payment thereof certifies that you have not recently been treated for, nor are you aware of any physical or other condition or disability that would create a hazard to yourself or other members of this tour, and is also an acceptance of the trip conditions applicable to the trip and that you have read and understand those conditions.